Hanwell Community Library

Library News

March 2024

Library update

At the beginning of the year, our new Head of Community engagement and volunteer manager, Di'mond Qai Sharma-Joseph, joined the library.

She will be working Monday-Friday so do introduce yourself next time you visit!

Library Survey - we need your thoughts!

To help us improve the library services and support our future offerings we are asking that you complete our short survey.

The information you provide us will help to inform how we continue to cater to our community. Please share this with people in your networks.

General Survey: https://forms.gle/zDwgoaHAPZMwYJTq9

Volunteer survey: https://www.surveymonkey.com/r/SS7PWBG

Did you know we accept donations?

Like our favourite museums, here at Hanwell Community Library our maintenance, activities, and the services we provide are benefitted by the generosity of our users.

How to make a donation to support the library:

Scan the QR Code above, visit the link below, or visit our front desk for direct card payment

https://www.paypal.com/donate/?hosted_button_id=M3E32KDRJWWUU

Thank you for your support.

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Opening hours

Tuesday
10am-1pm then 2pm-5pm

Wednesday
10am-1pm then 2pm-5pm

Thursday
2pm-5pm

Friday
10am-1pm then 2pm-5pm

Saturday
10am-4pm

Library activities and groups

#HCLBooksEtc

#HCLBooksEtc is a diverse and informal book club led by Sara-Jade Virtue. **#HCLBooksEtc** usually meet in the Library on the first Wednesday of every month at 6pm. The next meeting has not yet been scheduled, please email **HCL@hanwellcommunitylibrary.org** to share your interest and request an update.

There are no set books, instead, members are encouraged bring along a book they have read and enjoyed based on the set theme to discuss wi th the group. If you would like to join, or would like more details, please email **HCL@hanwellcommunitylibrary.org**

Hanwell Community Library one to one homework support for under 13s - term time only

Do you need some help with your homework or want to find a book for your school topics?

Hanwell Community Library Homework Club takes place in the Library **every Tuesday afternoon between 3.30-5pm**.

There is no need to book, just drop in.

Local History Exhibition - First Saturday of the month

Would you like to learn more about the history of your local area? Visitors are welcomed to come and explore the history of Hanwell through word, maps and pictures led by local resident David Blackwell. David will be based in the community room on the **first Saturday of every month, 10-4**. No need to book, free entry.

Next date is a special exhibition exploring the rest of the borough: **Saturday 16th March**.

Hanwell Library Youth Club - Wednesday evenings

Aged 14-17 and looking to meet like-minded people?

Why not come along to our youth club? Games, music, tea, coffee and biscuits! This takes place every other Wednesday at **5pm**.

Email **HCL@hanwellcommunitylibrary.org** to sign up.

Hanwell Community Library 'Knit and natter'

Pop along to our informal knitting group for adults at Hanwell Community Library **every Tuesday 11-12**.

Bring along whatever you are working on and use the space to knit, chat and make new friends. Note: attendees, please bring your own materials.

Kids craft morning

FREE over 5s craft morning!

Date?
10:30am-12noon.

Email **HCL@hanwellcommunitylibrary.org.uk** to sign up or ask at the front desk.

Hanwell Community Library IT Support Hub

- Every other Tuesday

First and third Tuesday of every month, from **10am to 12 noon**. No need to book, help provided on a first come first served basis.

Help for simple queries regarding:

- Texts
- Emails
- Using phones/tablets
- Using the internet
- Microsoft Office
- And more!

Library events

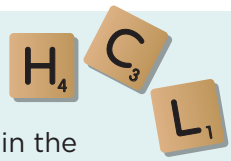
Rainbow Poetry Group - Second Tuesday of the Month

For everyone who enjoys poetry on a wide range of subjects, the Rainbow Poetry Group invites you to its informal meetings in the Library on the **second Tuesday each month at 2.30pm**.

Members of the group bring, read and discuss published poems, with a specific theme each time.

For further details please contact **Don Kennedy** on **020 8567 4397** / e-mail: donkennedy@f2s.com

Scrabble Club



Hanwell Community Library Scrabble Club will be taking place **every Friday morning** in the Library at **11 am**. Boards will be provided and there is no need to book, just turn up to play!

All ages welcome!

Ealing Friendship Centre

'Pep' up your social life? Join Ealing Friendship Centre.

Meet in the Library on the **third Thursday of every month, 2pm-4pm**.

We have a varied programme.

For more information, phone **Chris** on **020 8579 9868.**

Hanwell Library Writing Group

- Every other Tuesday

Working on your next great novel or short story? Starting creative writing for the first time?

Join the Hanwell Writing Group for motivation and company. Anyone is welcome to sit and write on their own or trade ideas and peer edit. **Every other Tuesday.**

Stop by anytime between **6pm and 7:30pm**. Email: Hanwellwritinggroup@gmail.com to join.

HCL Tuesday Morning Reading Group

The Tuesday Morning Reading Group meets on the first Tuesday of each Month to talk about a book that we have all read. We read mainly fiction but also enjoy the occasional non-fiction book.

Books are sometimes from stock which Ealing Libraries hold for reading groups and sometimes books chosen from recommendations within the group.

We welcome new members, the only criteria is to enjoy reading and discussing books. If you are interested come along to one of our meetings.

Meetings are held at **10.30am** on the **first Tuesday of each month** at Hanwell Community Library.

Hanwell Library Book Doctor

In a Reading Rut? Come and meet the Hanwell Community Library Book Doctor.

Drop in to Hanwell Community Library from **10am** on the **first Saturday of every month** and let local Book Doctor Sara-Jade Virtue, creator of the **#HCLBooksEtc** community group, prescribe your next page-turner.

Storytime

Storytime is a fun-filled free activity for young children. Joined by our wonderful storytellers, children can enjoy stories and a series of nursery rhymes for them to sing along with.

Storytime takes place in the Library at **11am** every **Wednesday**. All are welcome, with no booking required.

Council resources

Customer Service Points at Libraries

If you are at risk of becoming homeless, please call 020 8825 6444 or email your name and phone number to EmergencyHousing@ealing.gov.uk. If you email by 4.30pm you will receive a call back on the same day. Emails received after 4.30pm will receive a call back the next working day. This table outlines the quickest and easiest way to access council services:

Service	How to access
Council Tax enquiries	My Account www.ealing.gov.uk/myaccount Telephone: 020 8825 7050
Housing Benefit enquiries	My Account www.ealing.gov.uk/myaccount Telephone: 020 8825 7000
Benefit documents for scanning	Send clear photos of documents to: hbscanning@ealing.gov.uk Drop envelope in letterbox outside Customer Service Centre (to right of main glass doors)
Housing Options (applying for housing)	LOCATA: www.locata.org.uk/ealing Telephone: 020 8825 8800/7274
Housing Solutions (housing advice)	Telephone: 020 8825 8888
Housing repairs	My Account www.ealing.gov.uk/myaccount Telephone: 020 8825 5682
Parking enquiries	My Account www.ealing.gov.uk/myaccount Email: parkingservices@ealing.gov.uk Telephone: 020 8825 7050
Environmenal enquiries	My Account www.ealing.gov.uk/myaccount www.ealing.gov.uk/rubbishandrecycling Telephone: 020 8825 6000
Schools Admissions	Primary School telephone: 020 8825 5511* Secondary School telephone: 020 8825 5522* *telephone lines only open 9am-12noon, Mon-Fri
Social Services/safeguarding	Telephone: 020 8825 8000
Council switchboard (Out of hours service - emergencies only)	www.ealing.gov.uk Telephone: 020 8825 5000

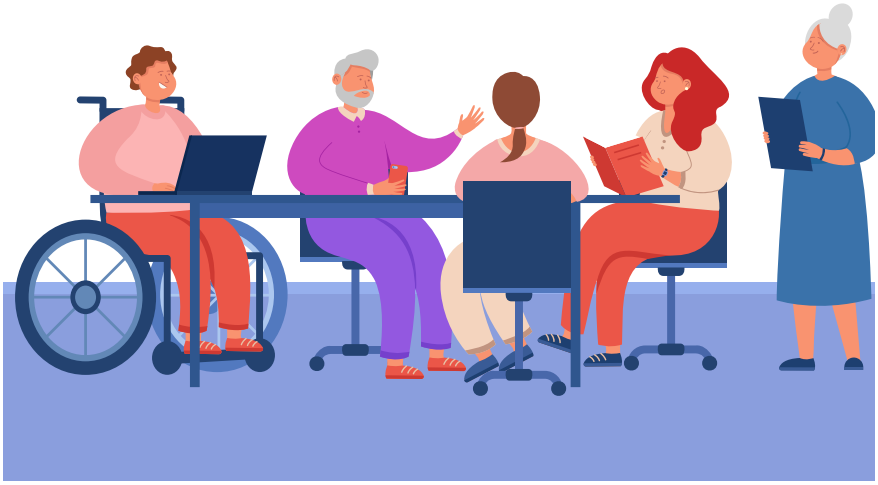
If you do not have access to the internet, there is free Wi-Fi and access to computers available at all of the borough's libraries including the Community Managed Libraries. If you need additional support, please visit the Customer Service Point closest to your home, Monday – Friday 10:00am – 5:00pm.

Acton Library, Everyone Active, Acton Centre, W3 6NE
Southall Library, The Dominion Centre, UB2 4BQ
Northolt Library, Church Road, UB5 5AS
Ealing Central Library, Ealing Broadway Shopping centre, W5 5JY

Please be aware that advisors at the Customer Service Points cannot support customers at risk of becoming homeless. Please call 020 8825 6444.

News

Are you looking for a community room or large main hall to use?



Many of our wonderful activities take place in our community room on the Ground Floor!

We are always looking for new communities, individuals & groups to support.

Whether this is a one-time use of the room, or a more ongoing use for weeks/months, we'd love to hear from you.

If you're looking for a space to host your group, event/ activity, meeting or other get together reach out at admin@hanwellcommunitylibrary.org.uk with your details for more information.

We look forward to hearing from you and having you in our space. **HCL**

Help with form filling

Ealing Law Centre's Triage and Outreach service are available at Hanwell Community Library to help members of the public with completing applications for Personal Independence Payment and UC50 forms.

If you need assistance with this, please visit us during the Law Centre opening hours:

Monday	9:30-17:30
Tuesday	9:30-17:30
Wednesday	9:30-17:30
Thursday	9:30-17:30
Friday	9:30-17:30

Ealing Law Centre

Would you like to volunteer?

Here at Hanwell Community Library, we are always looking to welcome new volunteers!

Whether you would like to help run the Library on a day to day basis or there is a specific event or club you would like to run, there is a place for everyone!

Public facing volunteer roles include activities such as:

- Registering new users
- Issuing books
- Returning books
- Renewing books
- Shelving and sorting library stock
- Helping answer customer questions

If this sounds like something you would enjoy, please fill in the form on the 'Get Involved' section of our website:

hanwellcommunitylibrary.org.uk/volunteer/

Or ask at the Library front desk for a physical copy of the form.

Thank you and welcome!

The Library would not be able to run without the help of all of our fantastic volunteers who regularly give up their own time to ensure that the library is an inviting and inclusive place for all users. Thank you everyone!

Hanwell Community Library
Cherington Road | Hanwell W7 3HL
E: HCL@hanwellcommunitylibrary.org.uk
W: **www.hanwellcommunitylibrary.org.uk**